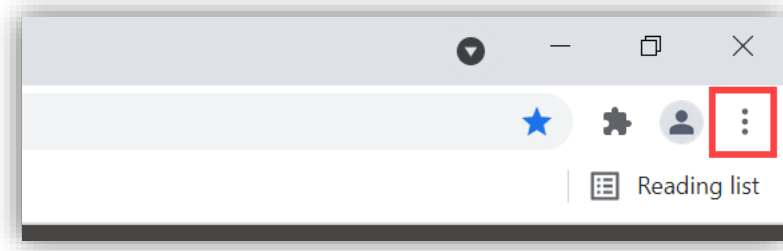
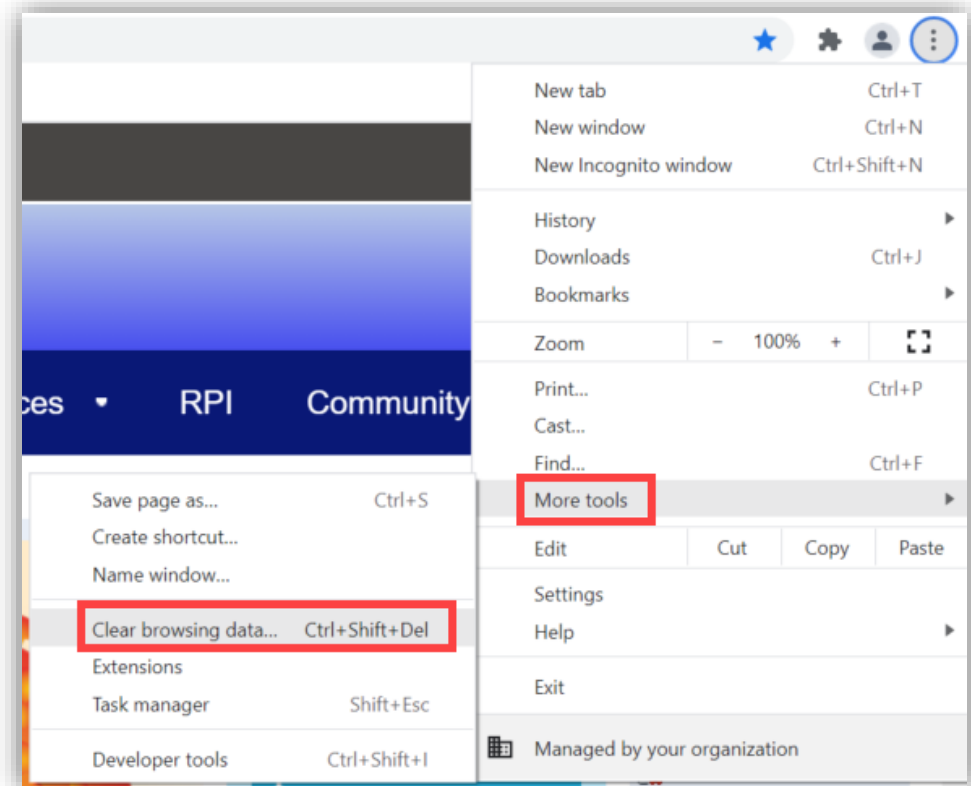


## Clear Browser Cache – Google Chrome

1. In Chrome, Click the  icon in the top right corner

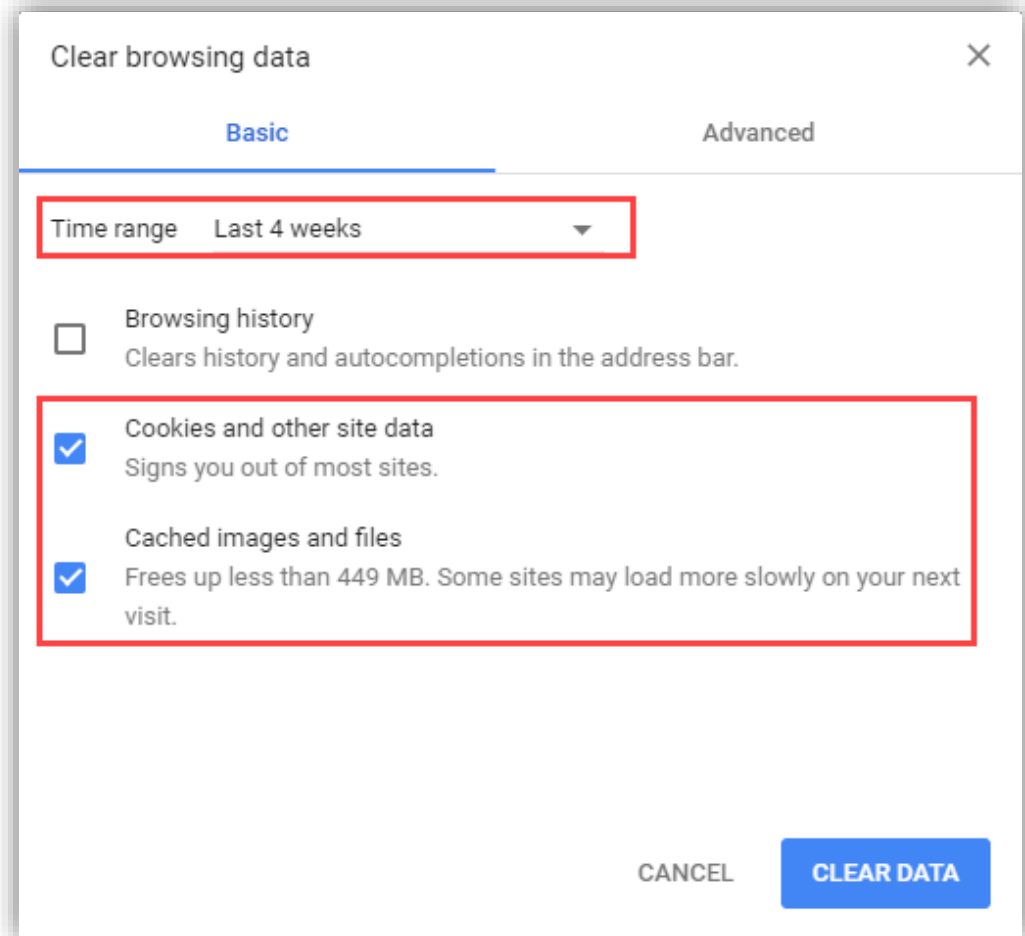


2. Select **More tools** then **Clear browsing data** from the menu  
(**NOTE:** use Ctrl+Shift+Delete as a keyboard shortcut)




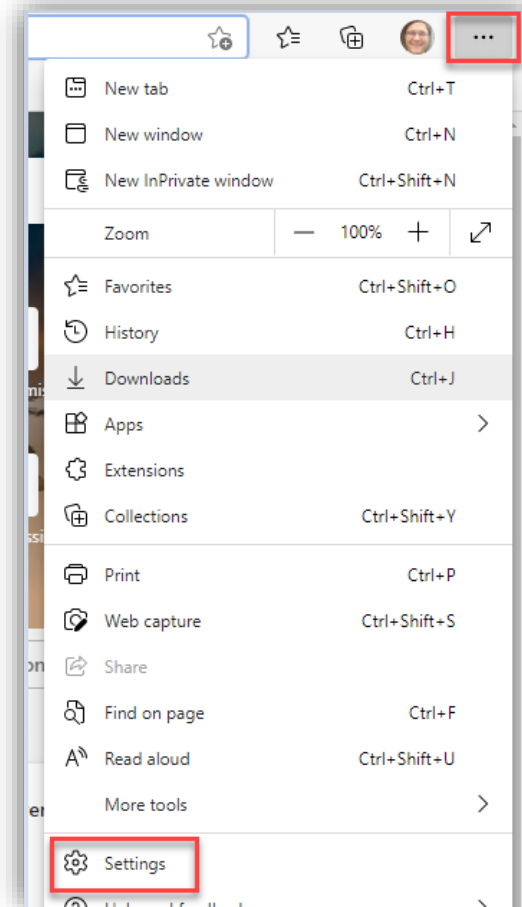
## Clear Browser Cache – Google Chrome

3. Select the **time range** to clear the last 4 weeks.
4. Check the boxes for **Cookies and other site data** and **Cached images and files**
5. Click **CLEAR DATA**
6. Exit the settings and try logging in again.

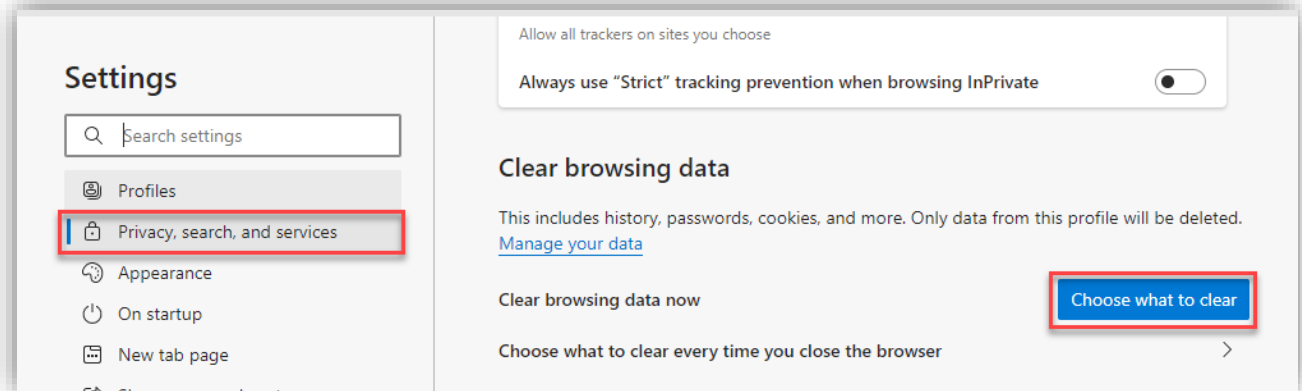


## Clear Browser Cache – Microsoft Edge

1. In Microsoft Edge, click the  icon in the top right corner, then click **Settings**.



2. In the settings menu, click **Privacy, search, and services**. Scroll down and select **Choose what to clear** under the Clear Browsing Data section.



## Clear Browser Cache – Microsoft Edge

3. Set the time range to the last 7 days, then check the boxes for **Cached images and files** and **Cookies and other site data** options.
4. Click **Clear Now** at the bottom.
5. Exit the settings and try logging in again.

