

## **Clear Browser Cache – Google Chrome**

1. In Chrome, Click the <sup>1</sup> icon in the top right corner



 Select More tools then Clear browsing data from the menu (NOTE: use Ctrl+Shift+Delete as a keyboard shortcut)

					*	*	<b>a</b> ()
				New tab			Ctrl+T
				New Incognito y	window	Ctrl+S	Ctrl+N
			New incognito window Ct		Cultz		
				History Downloads Bookmarks			Ctrl+J
				Zoom	- 100	)% +	53
ces	• RPI	Community		Print Cast			Ctrl+P
_				Find			Ctrl+F
	Save page as	Ctrl+S		More tools			۱.
	Create shortcut			Edit	Cut	Сору	Paste
	Name window			Settings			
	Clear browsing data	Ctrl+Shift+Del		Help			•
	Extensions Task manager	Shift+Esc		Exit			
	Developer tools	Ctrl+Shift+I		Managed by you	ur organizatio	on	



## **Clear Browser Cache – Google Chrome**

- 3. Select the **time range** to clear the last 4 weeks.
- 4. Check the boxes for **Cookies and other** site data and **Cached images and files**
- 5. Click **CLEAR DATA**
- 6. Exit the settings and try logging in again.

Clea	r browsing data			$\times$
	Basic	Advan	ced	
Time	range Last 4 weeks 👻	]		
	Browsing history Clears history and autocompletions in the a	ddress bar.		
	Cookies and other site data Signs you out of most sites.			
	Cached images and files Frees up less than 449 MB. Some sites may visit.	load more slo	wly on your nex	ct
		CANCEL	CLEAR DAT	A



## **Clear Browser Cache – Microsoft Edge**

1. In Microsoft Edge, click the 👘 icon in the top right corner, then click Settings.



2. In the settings menu, click Privacy, search, and services. Scroll down and select Choose what to clear under the Clear Browsing Data section.

		Allow all trackers on sites you choose		
Settings		Always use "Strict" tracking prevention when browsing InPrivate		
Q	Search settings			
8	Profiles	Clear browsing data		
Ô	Privacy, search, and services	This includes history, passwords, cookies, and more. Only data from this Manage your data	profile will be deleted.	
6	Appearance			
$\bigcirc$	On startup	Clear browsing data now	Choose what to clear	
	New tab page	Choose what to clear every time you close the browser	>	
~~				



## **Clear Browser Cache – Microsoft Edge**

- 3. Set the time range to the last 7 days, then check the boxes for **Cached images and files** and **Cookies and other site data** options.
- 4. Click **Clear Now** at the bottom.
- 5. Exit the settings and try logging in again.

Clear browsing data	×				
Time range					
Last / days					
Browsing history 31 items. Includes autocompletions in the address bar.					
Download history					
Cookies and other site data From 29 sites. Signs you out of most sites.					
Cached images and files Frees up less than 319 MB. Some sites may load more slowly on your next visit.					
Clear browsing data for Internet Explorer mode					
This will clear your data across all your synced devices signed in to norlando@jcrinc.com. To clear browsing data from this device only, sign out first.					
Clear now Cancel					