

Recommended Browsers and Safe Senders List

Supported Desktop Browsers	2
Supported Operating System	2
JCR Tracers Mobile App Compatibility	2
Required Trusted Domains and SMTP Server	3
Emails to Add to Safe Sender List	3

[Support Contact Form](#)

Supported Desktop Browsers

- Google Chrome
 - Latest version recommended for best experience
- Microsoft Edge
 - Latest Version (Version 100.0.1185.50 or higher)

Supported Operating System

- Microsoft Windows 10 or 11
 - Latest version recommended for best experience

JCR Tracers Mobile App Compatibility

- Apple
 - [Apple App Store Link](#)
- Android
 - [Google Play Store Link](#)

NOTE: Current operating system requirements are listed on the JCR Tracer page in the device's app store.

NOTE: When adding images to an observation, JCR Tracers will need permission to access the device's camera and images.

Required Trusted Domains and SMTP Server

For browsers, routers and firewalls. If your company uses a firewall to restrict access to internet domains from within its corporate network, you will need to whitelist the following domain names and/or SMTP server. Verify *jcrinc.com* is a trusted site with your IT Department.

Domain Names

- *.jcrinc.com
- *jcrinc-eproducts.net

External IP Addresses

- 205.178.189.131

Emails to Add to Safe Sender List

Email Domain	Email Addresses Used	Notification Description
jcrinc.com	tracers@jcrinc.com amp@jcrinc.com edition@jcrinc.com	Task Notifications Scoring Assignments Standards and EPs Standards and Tracers Reports Department Assignments Self-Registration Codes Tracer Templates Completed Observations
jcrinc.ccsend.com	support@jcrinc.ccsend.com	Email Communication from JCR eProducts
mediregs.com/ *wolterskluwer.com/*	jcrsupport@mediregs.com noreply@wolterskluwer.com no-reply@wolterskluwer.com	What's New emails Documents Smart Chart Crosswalks™ Saved Search emails

**For ECM® Plus customers only*