

Tracers with AMP®

Access JCR eProducts

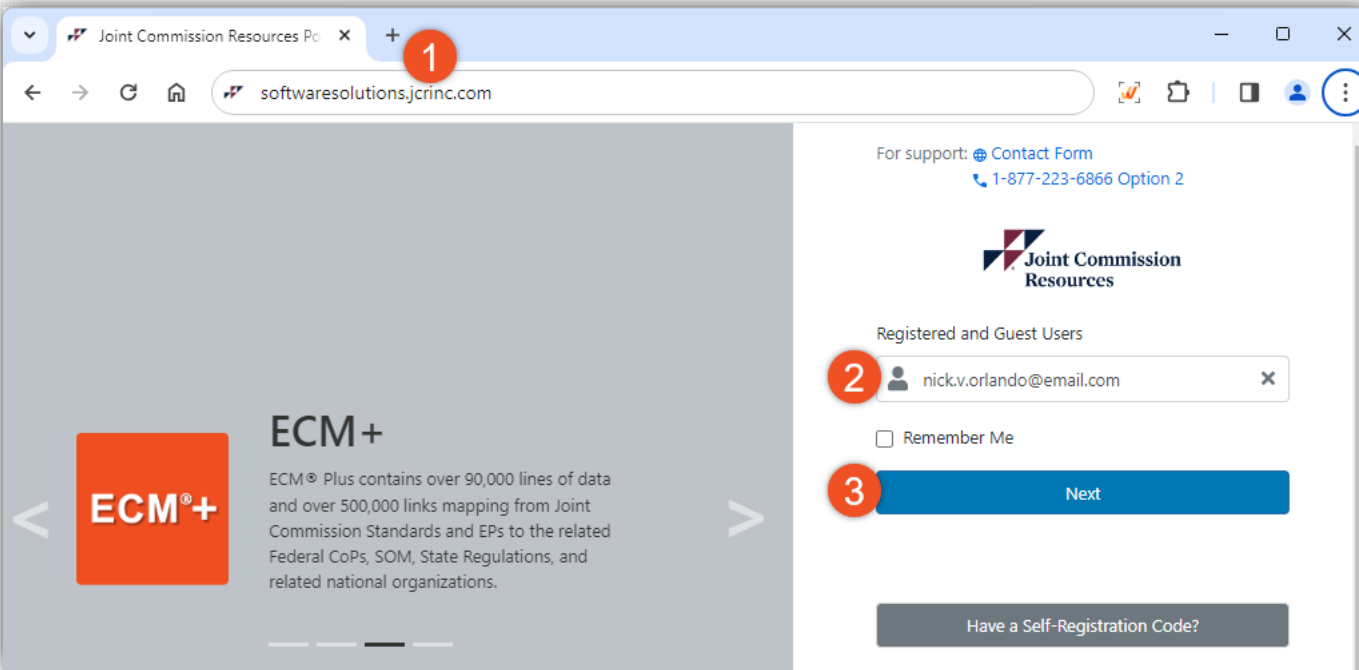
Access Tracers with AMP

Login to the JCR Portal Page

1. Visit <https://softwaresolutions.jcrinc.com>
2. Enter your email address
3. Click **Next**
4. Enter your password
5. Click **Sign in**



Click [here](#) to watch the Access Tracers with AMP video guide.



1. Visit <https://softwaresolutions.jcrinc.com>

2. Enter your email address: nick.v.orlando@email.com

3. Click **Next**

For support: [Contact Form](#)
1-877-223-6866 Option 2

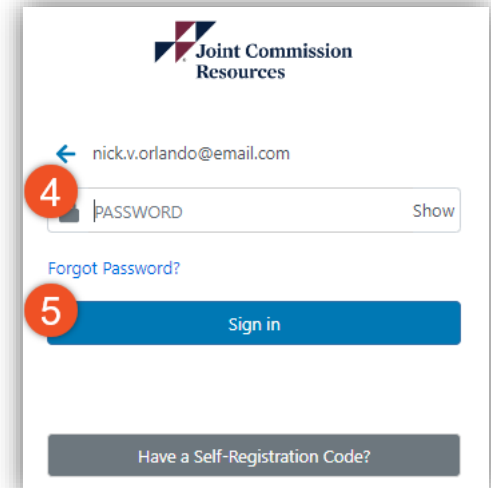
Joint Commission Resources

Registered and Guest Users

Remember Me ☐

Have a Self-Registration Code?

NOTE: Bookmark this page for future use



4. Enter your password: [password field]

5. Click **Sign in**

Forgot Password?

Have a Self-Registration Code?

NOTE: For best results, please use Google Chrome or Microsoft Edge.

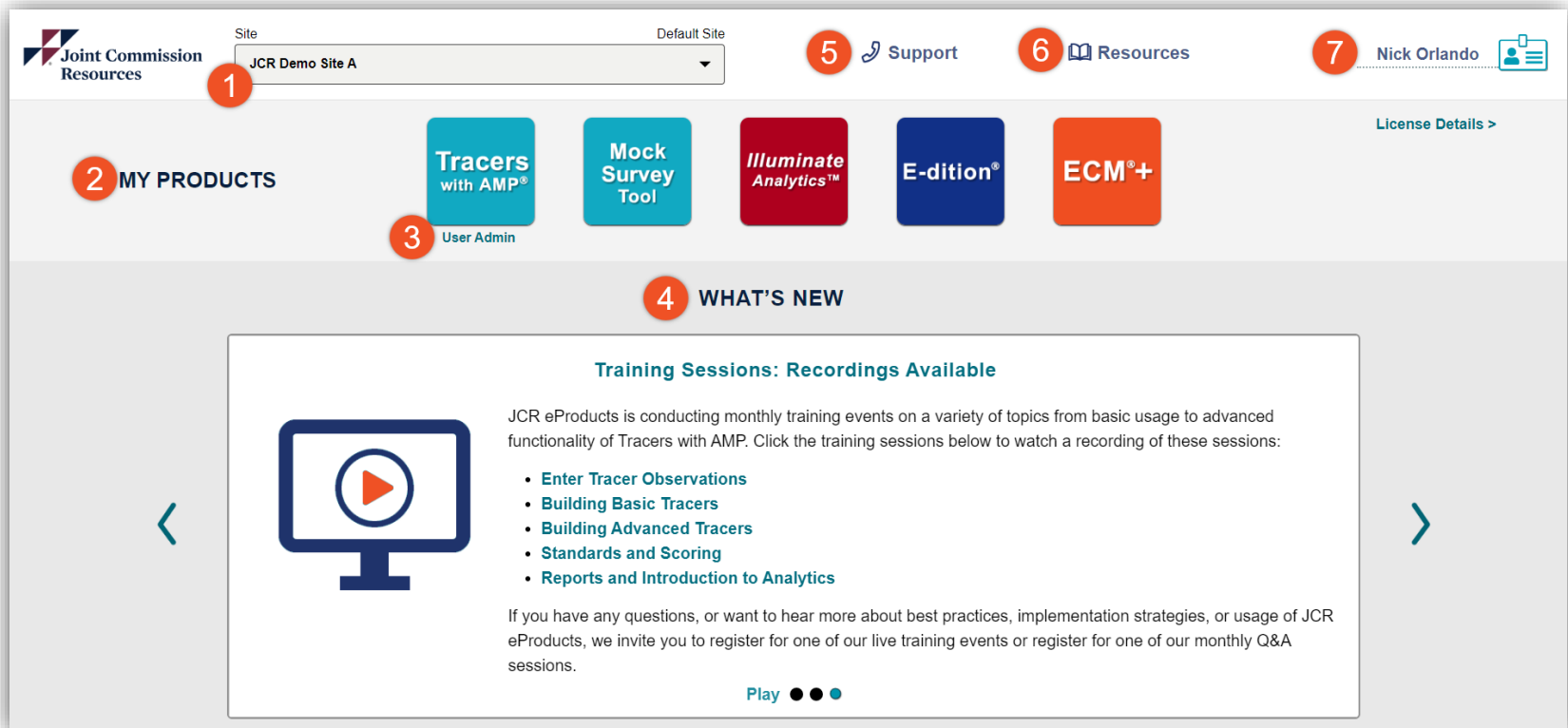
Technical Support: (877) 223-6866 Option 2. Email – support@jcrinc.com Monday-Friday 8:00am to 5:00pm Central Time

Access Tracers with AMP

JCR Portal Page Overview

1. Site Dropdown
2. My Products – icons to access products purchased by your organization
3. Shortcut to Site and User Maintenance
4. Announcements
5. Quick link to access Customer Technical Support
6. Quick link to the JCR Resource Library Page (*Documents, Training Guides, Tutorials*)
7. Name and Sign Out

NOTE: If you are associated with more than one site, use **Save as Default Site** to set your default site option.



The screenshot shows the JCR Portal Page interface. At the top left is the Joint Commission Resources logo. To its right is a 'Site' dropdown menu currently showing 'JCR Demo Site A' (callout 1). Further right are links for 'Support' (callout 5) and 'Resources' (callout 6). On the far right is the user's name 'Nick Orlando' with a sign-out icon (callout 7). Below the site dropdown is a 'MY PRODUCTS' section (callout 2) containing icons for 'Tracers with AMP' (callout 3), 'Mock Survey Tool', 'Illuminate Analytics', 'E-dition', and 'ECM+'. Below this is a 'WHAT'S NEW' section (callout 4) featuring a 'Training Sessions: Recordings Available' announcement. The announcement includes a play button icon, a list of training topics, and a 'Play' button at the bottom.

Access Tracers with AMP

JCR Portal Page Overview

1. Link to register for a Live Q&A Session hosted monthly
2. Link to the JCR Resource Library Page (*Documents, Training Guides, Tutorials*)
3. Send a message or call Customer Technical Support for questions and inquiries

LEARNING CENTER

Live Q&A Session

A subject matter expert will be available to answer your questions.

1

Register for Session

Resource Library

Search our library of videos and documents to learn how to use our eProducts software.

2

Go to Resource Library

3
TECHNICAL SUPPORT

Message Us

For assistance, please complete the following form and click Submit. A Technical Support Specialist will contact you within one business day.


50 characters remaining


1000 characters remaining


Submit

Call Us

For immediate assistance, please contact Technical Support M-F, 8:00am - 5:00pm Central Time. For inquiries made after hours, on weekends, or on holidays, please leave a voicemail. A Technical Support Specialist will contact you within one business day.


877 - 223 - 6866 option 2


Monday - Friday


8:00am - 5:00pm Central Time