

Tracers with AMP®

# Access Tracers with AMP

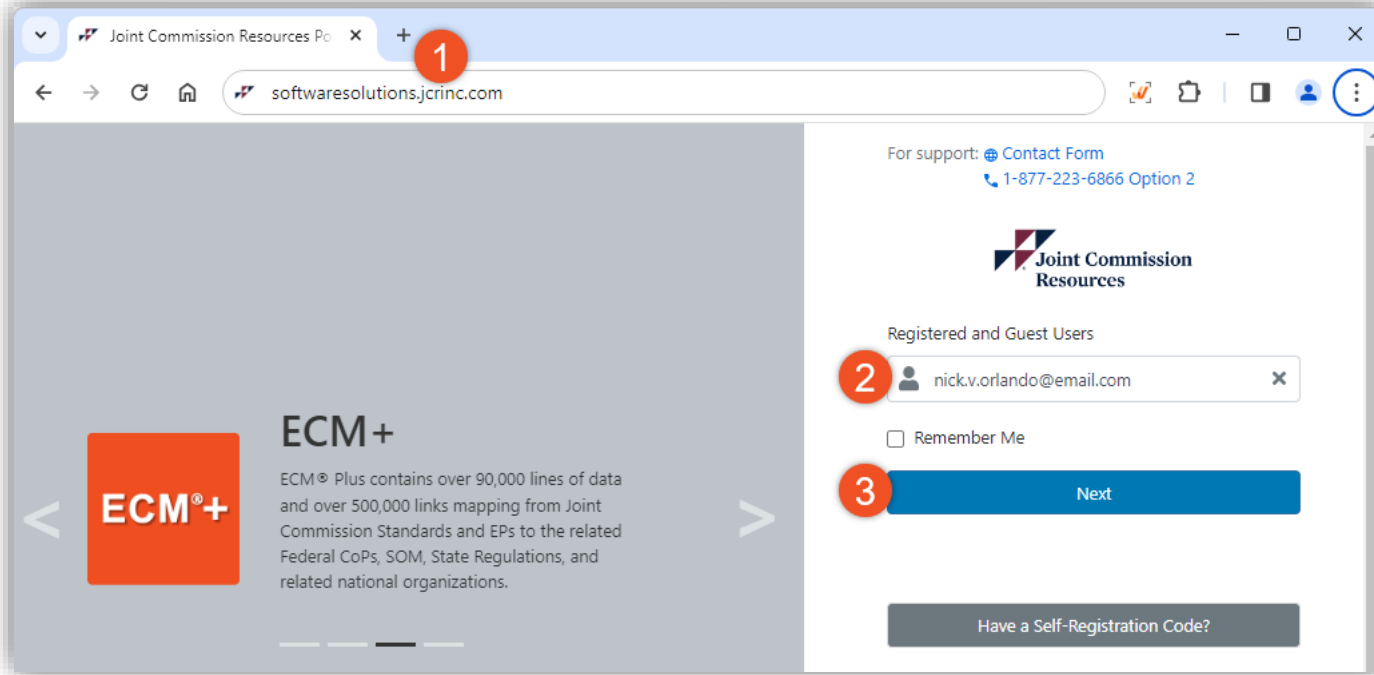
## Access Tracers with AMP

Login to the JCR Portal Page

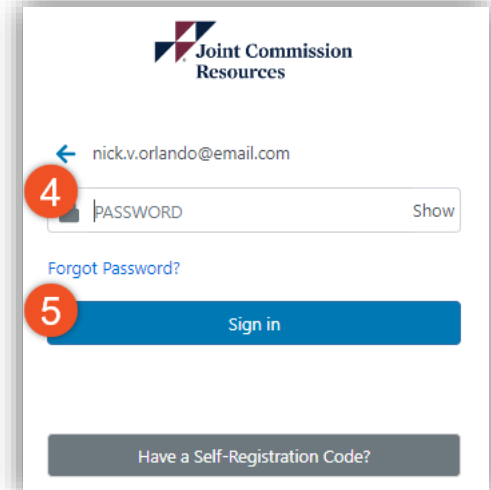
1. Visit <https://softwaresolutions.jcrinc.com>
2. Enter your email address
3. Click **Next**
4. Enter your password
5. Click **Sign in**



Click [here](#) to watch the Access Tracers with AMP video guide!



**NOTE:** Bookmark this page for future use



**NOTE:** For best results, please use Google Chrome or Microsoft Edge.

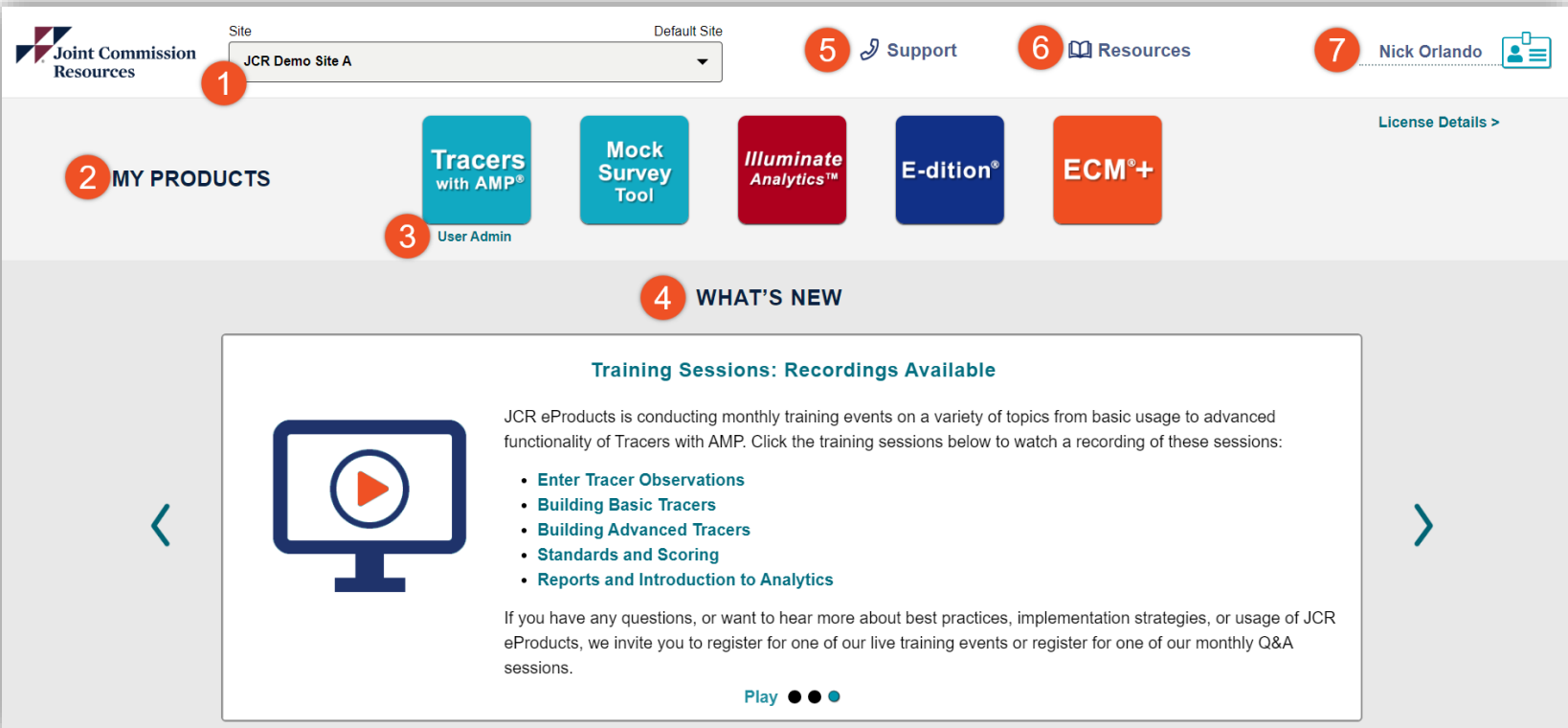
**Technical Support:** (877) 223-6866 Option 2. Email – [support@jcrinc.com](mailto:support@jcrinc.com) Monday-Friday 8:00am to 5:00pm Central Time

## Access Tracers with AMP

### JCR Portal Page Overview

1. Site Dropdown
2. My Products – icons to access products purchased by your organization
3. Shortcut to Site and User Maintenance
4. Announcements
5. Quick link to access Customer Support Information
6. Quick link to the JCR Resource Library Page (*Documents, Training Guides, Tutorials*)
7. Name and Sign Out

**NOTE:** If you are associated with more than one site, use **Save as Default Site** to set your default site option.



The screenshot shows the JCR Portal Page interface. At the top left is the Joint Commission Resources logo. To its right is a 'Site' dropdown menu showing 'JCR Demo Site A' as the selected option, with a 'Default Site' label. Further right are links for 'Support' and 'Resources'. On the far right is the user's name 'Nick Orlando' and a sign-out icon. Below the top navigation bar is a 'MY PRODUCTS' section containing icons for 'Tracers with AMP', 'Mock Survey Tool', 'Illuminate Analytics', 'E-dition', and 'ECM+'. A 'User Admin' link is also present. Below this is a 'WHAT'S NEW' section featuring a 'Training Sessions: Recordings Available' announcement. The announcement includes a video player icon, a list of training topics, and a 'Play' button. Navigation arrows are visible on the left and right sides of the 'WHAT'S NEW' section.

**1** Site Dropdown

**2** MY PRODUCTS

**3** User Admin

**4** WHAT'S NEW

**5** Support

**6** Resources

**7** Nick Orlando

License Details >

**Training Sessions: Recordings Available**

JCR eProducts is conducting monthly training events on a variety of topics from basic usage to advanced functionality of Tracers with AMP. Click the training sessions below to watch a recording of these sessions:

- Enter Tracer Observations
- Building Basic Tracers
- Building Advanced Tracers
- Standards and Scoring
- Reports and Introduction to Analytics

If you have any questions, or want to hear more about best practices, implementation strategies, or usage of JCR eProducts, we invite you to register for one of our live training events or register for one of our monthly Q&A sessions.

Play ●●●

## Access Tracers with AMP

### JCR Portal Page Overview

1. Link to register for a Live Q&A Session hosted monthly by JCR eProducts
2. Link to the JCR Resource Library Page (*Documents, Training Guides, Tutorials*)
3. Customer Technical Support

**LEARNING CENTER**

**Live Q&A Session**

A subject matter expert will be available to answer your questions.

1

Register for Session

**Resource Library**

Search our library of videos and documents to learn how to use our eProducts software.

2

Go to Resource Library

**3 TECHNICAL SUPPORT**

**Message Us**

For assistance, please complete the following form and click Submit. A Technical Support Specialist will contact you within one business day.

50 characters remaining

1000 characters remaining

Submit

**Call Us**

For immediate assistance, please contact Technical Support M-F, 8:00am - 5:00pm Central Time. For inquiries made after hours, on weekends, or on holidays, please leave a voicemail. A Technical Support Specialist will contact you within one business day.

877 - 223 - 6866 option 2

Monday - Friday

8:00am - 5:00pm Central Time